

सरदार वल्लभभाई पटेल राष्ट्रीय पुलिस अकादमी  
SARDAR VALLABHBHAI PATEL NATIONAL POLICE ACADEMY  
(भारत सरकार : गृह मंत्रालय)  
(Government of India : Ministry of Home Affairs)  
हैदराबाद - 500 052  
Hyderabad - 500 052

**OPEN TENDER**  
**(e-Tender)**

1. SVP National Police Academy, Shivrampally, Hyderabad, invites **e-bids** under two bid system from reputed firms for **Procurement of Streaming Server Application** with **03 years onsite comprehensive guarantee** for the Academy. The technical specifications of the Streaming Server is enclosed herewith.
2. Salient features of the tender enquiry are as follows:-

a)	Tender No.	26011/5/2017-18/HS.OM(i)
b)	Description of stores	Procurement of Streaming Server Application with 03 years onsite comprehensive guarantee for the Academy.
c)	Type of Tender	Open Tender
d)	Bid System	Two Bid System <b>(Two Cover Technical Bid &amp; Financial Bid)</b>
e)	Earnest Money Deposit	Demand draft for Rs 7,000/- (Rupees Seven thousand) drawn from any of the Commercial Banks in favour of the 'The Director, S.V.P National Police Academy, Hyderabad.
f)	Delivery schedule/ completion period	Delivery/Integration should be completed within 90 days from the date of supply order
g)	Terms of Delivery	Free on Rail/ Road (F.O.R) Destination, SVP NPA Hyderabad.
(h)	Bid validity	Bid should be valid for <b>180 days</b> from the date of opening of bid.
(i)	Address of correspondence	The Administrative Officer (Admn) SVP National Police Academy, Shivrampally, Hyderabad, Telangana - 500052
(j)	Guarantee	Three years onsite comprehensive guarantee support

3. Important dates related to this tender are furnished below for information: -

S.No.	Particulars	Date	Time
1.	Date of online publication of tender	05/06/2017	1700
2.	Starting date for downloading Tender document	05/06/2017	1800
3.	Bid submission starting date	05/06/2017	1830 (1830)
4.	Bid submission closing date	28/06/2017	1700
5.	Closing date & time for submission of original copies of EMD	28/06/2017	1700
6.	Opening of technical bids.	29/06/2017	1700

(Contd. 2)

4. Interested manufacturers/ authorised dealers/ stockists/ suppliers dealing with above items can download the tender document from CPP Portal ([www.eprocure.gov.in](http://www.eprocure.gov.in)) and bid can only be submitted through the same website. **Bid submitted other than CPP Portal will not be accepted.** The Eligible bidders should have the valid digital signature certificate (DSC) issued from any agency authorised by Controller of Certifying Authority (CCA), Govt. of India.

5. The bids are invited online under two cover system (Technical bid (Cover 1) and price bid/ bill of quantity (BOQ) (Cover 2)) from eligible bidders.

6. Bidders can access and download the tender documents from CPP Portal and can fill them with all relevant information and submit the completed tender document online on the website: <http://www.eprocure.gov.in>. The downloading of tender documents shall be carried out strictly as provided on the website. No editing, addition, deletion of matter shall be permitted. If such action is observed at any stage, such tenders are liable for outright rejection.

7. Tender shall be submitted online only at CPPP website. Bidders are advised to refer the Bidders manual kit for e-submission of the bids online through the Central Public procurement portal available at the website: <http://www.eprocure.gov.in>. Aspiring Bidders/ Suppliers who have not enrolled/ registered in e-procurement should enrol/register before participating through the website <http://www.eprocure.gov.in>. The portal enrolment is free of cost.

8. All the documents as per tender requirement should be uploaded online and further, no documents will be accepted offline. However, Demand Draft (EMD – Earnest money deposit) hard copy should be sent to SVP National Police Academy before the due date of opening. Bidders who are not submitting any of the required documents online will summarily be rejected.

9. The details of the Tender document and EMD should be filled and uploaded online. Earnest Money Deposit (EMD) for **Rs.7,000/- (Rupees Seven thousand only)** (Refundable) should be deposited in form of Crossed Demand draft Drawn on any nationalized bank in favour of Director, SVP National Police Academy, payable at SBH, Shivarampally, Hyderabad. **Bids without EMD will not be considered.** Tender Reference Number or details should be mentioned on the backside of the original crossed Demand Draft and the same should be sent to SVP National Policy Academy, Hyderabad before due date of opening of the tender.

### **Terms and Conditions**

10. The TIA (Tender inviting authority) will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders at the eleventh hour. For any queries regarding e-tendering process, the bidders are requested to contact over phone : 08826246593 ,07799289911 or send a mail over to [cPPP-nic@nic.in](mailto:cPPP-nic@nic.in).

11. Technical bid should include information related to all specifications sought. It should also contain company brochures of all equipments and should be accompanied by relevant technical documents issued by the manufacturer in support of specifications asked for.
12. Delivery/Integration is to be completed within 90 days from the date of Supply Order failing which, penalty @ 0.5% of the Supply Order value will be recovered for every week period delay from the final payment. Further in case of inordinate delay of 120 days from the date of Supply Order, this Supply order stands cancelled without any further notice and you will also be liable to be blacklisted.
13. The date of placing the order shall be the date of dispatch of order of the delivery there of to the tenderer, when such order is being delivered through some person.
14. If the tenderer fails to supply goods within stipulated delivery period then the purchase order will stand cancelled and the security deposits shall be forfeited. In addition, the tenderer may be blacklisted for a definite period to be decided by SVP NPA, during which no supply order would be given to the blacklisted tenderer. In this case, order for the same product(s) will be awarded to the L2 tenderer based on the same documentation & processes.
15. After the expiry of the stipulated delivery period, which includes extension period if any, no item shall be accepted by SVP NPA. If the tenderer applies for the extension of the delivery period, the extension can be granted on valid grounds only once and up to a maximum of 30 days.
16. Payments would be made only after the receipt of all the items ordered in the supply order. In cases, where part supply has been made and the supply order for the remaining items has been cancelled, payment would be made for the supplied items after deducting the penalty, if any.
17. No interest will be allowed on the Earnest Money Deposit or security deposits so remitted and no claim shall be entertained in respect of the same. It may specifically be noted that ordinarily payment will be made only after full supplies are completed as per orders and that no advance payment can be arranged.
18. The tenderer shall be responsible for the proper packing of goods so as to avoid damages under normal conditions of transport by rail, road or air and for delivery of the material in good conditions to the consignee at destination. In the event of any loss, damage breakage, leakage or any shortage tenderer shall be liable to make good such loss or shortage.
19. **Guarantee**. Three years comprehensive onsite guarantee support.
20. **Bid Validity**. The Bid/ Tender submitted shall necessarily remain valid for 180 days. If any bidder withdraws his tender before the said period, SVP NPA shall without prejudice to any other right or remedy, be at liberty to forfeit the bid security submitted alongwith the bid.

21. **Performance Security Clause.** The successful bidder shall have to deposit a performance security of 5% of the contract value of the supply/ purchase order rounded up to next hundred in the form of account payee demand draft/ bank guarantee from a nationalized/ scheduled commercial bank in favour of the Director, SVP NPA Hyderabad payable at SBH Shivrampally, Hyderabad within 15 days of the placement of supply order for due performance as per the provisions contained in GFR – 158. Failure on the part of the firm to deposit the performance security within stipulated time the purchaser reserves the right to cancel the Supply Order. Performance Security submitted by the bidder will remain valid for a period of sixty days beyond the date of completion of all contractual obligations of the supplier including warranty obligations. No interest will be payable for “Performance Security.”

22. The Director, SVP National Police Academy reserves the right to order full or part thereof of the items enclosed or accept/ reject any or all the bids without assigning any reason.

23. Terms of Payment. No advance payment or payment against proforma invoice will be made. Payment will be made only after completion of supply & installation.

24. Prices shall be quoted in Indian rupees only.

25. The prices once accepted by the Purchaser shall remain valid till the successful execution of the complete order to the satisfaction of the Academy. The Academy shall not entertain any increase in the prices during the period. In the event there is a reduction or increase in Government levy/ duties during the period of execution of the order, the rates shall be suitably adjusted with effect from the date notifying the said reduction or increase in the Government levy/ excise duty. However, the Purchaser is not liable to any claim from the Supplier on account of fresh imposition and/ or increase of Excise Duty, Customs Duty, Sales Tax etc. on raw materials and/ or components used directly in the manufacture of contracted goods taking place during the pendency of contract.

26. Following scanned documents in **pdf file** format must be enclosed in cover duly sealed and stamped.

- (a) Firm Registration Certificate as per the Companies Act of India.
- (b) ISO Certification.
- (c) Banker details.
- (d) Details of previous experience/ supply.
- (e) Authorization certificate from OEM. Vendor should have presence in Hyderabad/ Secunderabad.
- (f) Sales Tax clearance & VAT Registration.
- (g) Income Tax Returns and details of last year turnover.

(h) Scanned copy of EMD Demand Draft drawn in favour of 'The Director, S.V.P. National Police Academy, Hyderabad' submitted in portal followed by original copy before closing of tender date at the address of the Administrative Officer (Admn.), SVP National Police Academy, Shivarampally, Hyderabad. Offers received without the prescribed EMD will be rejected summarily.

(i) Firms should be submitting only required documents and numbering of all the pages is necessary. Checklist of all the important documents should also be enclosed in the bid.

(j) Technical compliance statement should be submitted in clear statement form and all brochures relating to the product quoted should be submitted. Bidders with no compliance statement will be summarily rejected.

(k) Financial bid (In excel file like BoQ): - The rates i.e. unit rate of each item and total amount including all taxes, labour charges, if any, are to be quoted explicitly both in words and figures. The Price Bid/ BOQ template must not be modified or replaced by the bidder; else the bid submitted is liable to be rejected for this tender.

28. **Taxes and duties.**

(a) Vendor shall be entirely responsible for all taxes, duties, license fees etc. incurred until delivery of the contracted services to the Academy.

(b) No bid will be considered unless and until all the pages / documents comprising the bid are properly numbered, signed and stamped by the person/s authorized to do so.

29. **Right to cancel the order.** The Director, SVP National Police Academy reserves the right to cancel the purchase order without any financial repercussion on either side and without seeking the consent of the supplier at any stage of purchase process. No further correspondence in this matter will be entertained.

Yours faithfully,

  
Administrative Officer (Admn.)  
SVP NPA Hyderabad

Copy to: Programmer with a request to please get the above requirement posted in NPA Website and provides a link

Gram: 'POLACADEMY' e-mail: administrator@svpnpa.gov.in Tel: 91-040-24015151 to 24015158 Fax: 91-040-24015179



(Contd.6)

**TECHNICAL SPECIFICATIONS FOR STREAMING SERVER APPLICATION**

The Academy is having huge data in the form of PPT, PDFs and Videos related to training activities. This data is being maintained on the Moodle based LMS server and IBM Connections based Knowledge Management Server (KMS) for accessing by the trainees/ participants. In this it is proposed by the Academy to implement a streaming media server which enables the end user to only browse, view, the content and it should restrict the user from download the content. The administrator should be able to monitor the access behaviours of the individual users. Interested vendor can submit quotation for the same. The following are the broad specifications/ requirements.

1. The data will be hosted on a server(s), from which the streaming application should pull the data and broadcast through one or more applications as per the requirement.
2. The application should be web based, and should allow the users to access through login system.
3. The application should have provision to allocate different privileges for different users.
4. The privilege allocation will be done by the site-admin.
5. The application should get integrated with existing windows based Active Directory, LDAP and other authentication mechanism.
6. The application should be able to apply suitable codecs for resizing the video and audio for matching the network bandwidth automatically, thereby giving rich experience in viewing the video/ audio by the end user without compromising the quality to large extent.
7. Privileges should be provided for the media to restrict from downloading by the end user.
8. Search facility should be provided for searching the content by using parameters such as file name, date, title faculty name etc.
9. The proposed application should be able to work with all kind of streaming protocols RTP, RTSP etc.
10. The application should able to integrate with all kind of popular browsers with latest versions.
11. The application should able to manage automatically the uploaded raw file size to a streaming file size.
12. The proposed application should work similar to youtube streaming server which can display the relevant content, favourites marking etc.
13. The application should be able to generate reports such as statistics of viewing videos, video rating etc.
14. The bidder should suggest suitable server hardware required for the proposed application.
15. The application should be client agent free solution.
16. The application should have facility to integrate with open source CMS and LMS applications.

