

**SARDAR VALLABHBHAI PATEL NATIONAL POLICE ACADEMY  
(Government of India : Ministry of Home Affairs)  
Hyderabad – 500 052**

**OPEN TENDER NO : 3143/HK-3/2018**

**DESIGNING AND DEVELOPING NEW INTERNET PORTAL FOR SARDAR  
VALLABHBHAI PATEL, NATIONAL POLICE ACADEMY, HYDERABAD**

Date of Tender Enquiry : 15/02/2019

Closing date & time of submitting bids : 11/03/2019 at 1200 Hrs.

Website: <http://www.eprocure.gov.in>

**SARDAR VALLABHBHAI PATEL NATIONAL POLICE ACADEMY**  
**(Government of India : Ministry of Home Affairs)**  
**Hyderabad – 500 052**

**OPEN TENDER**  
**(e-Tender)**

1. SVP National Police Academy, Shivrampally, Hyderabad, invites **e-bids** under two-bid system from reputed firms for Designing and Developing New Internet Portal for the Academy. The list of stores and technical specifications are enclosed herewith.

2. Salient features of the tender enquiry are as follows:-

(a)	Tender No.	3143/HK-3/2018
(b)	Description of stores	Designing and Developing New Internet Portal ( <b>As per Technical Specification at Annexure</b> ) for the Academy
(c)	Type of Tender	Open Tender
(d)	Bid System	Two Bid System ( <b>Two cover Technical Bid &amp; Financial Bid</b> )
(e)	Earnest Money Deposit	<b>Term Deposit/Banker's Guarantee for Rs 6,000/-</b> (Rupees six thousand) drawn from any of the Commercial Banks in favour of the 'The Director, S.V.P National Police Academy, Hyderabad which should <b>valid for a period of 180 days from the date of floating of tender.</b>
(f)	Delivery schedule/ completion period	Delivery/ Installation/ integration should be completed within 75 days from the date of work order.
(g)	Terms of Delivery	Free on Rail/ Road (F.O.R) Destination, SVP NPA, Hyderabad.
(h)	Warranty	<b>03 years warranty support.</b>
(i)	Bid validity	Bid should be valid for <b>180 days</b> from the date of opening of bid.
(j)	Address of correspondence	The Administrative Officer (Admn) SVP National Police Academy, Shivrampally, Hyderabad, Telangana – 500052

3. Interested manufacturers/ authorised dealers/ service providers/ suppliers dealing with above items/ services can download the tender document from CPP Portal ([www.eprocure.gov.in](http://www.eprocure.gov.in)) and bid can only be submitted through the same website. Bid submitted other than CPP Portal will not be accepted. Important dates related to this tender are furnished below for information.

S.No.	Particulars	Date	Time
1.	Date of online publication of tender	15/02/2019	1700
2.	Starting date for downloading Tender document	15/02/2019	1705
3.	Bid submission starting date	15/02/2019	1705
4.	Bid submission closing date	11/03/2019	1200
5.	Closing date & time for submission of original copies of EMD	11/03/2019	1700
6.	Opening of technical bids.	12/03/2019	1200

4. The Eligible bidders should have the valid digital signature certificate (DSC) issued from any agency authorised by Controller of Certifying Authority (CCA), Govt. of India.

5. The bids are invited online under two cover system (Technical bid (Cover 1) and price bid/ bill of quantity (BOQ) (Cover 2) from eligible bidders.

6. Bidders can access and download the tender documents from CPP Portal and can fill them with all relevant information and submit the completed tender document online on the website: <http://www.eprocure.gov.in>. The downloading of tender documents shall be carried out strictly as provided on the website. No editing, addition, deletion of matter shall be permitted. If such action is observed at any stage, such tenders are liable for outright rejection.

7. Tender shall be submitted online only at CPPP website. Bidders are advised to refer the Bidders manual kit for e-submission of the bids online through the Central Public procurement portal available at the website: <http://www.eprocure.gov.in>. Aspiring Bidders/ Suppliers who have not enrolled/ registered in e-procurement should enrol/register before participating through the website <http://www.eprocure.gov.in>. The portal enrollment is free of cost.

8. All the documents as per tender requirement should be uploaded online and further, no documents will be accepted offline. However, Term Deposit/Bank Guarantee (EMD – Earnest money deposit) hard copy should be sent to SVP National Police Academy before the due date of opening. Bidders who are not submitting any of the required documents online will summarily be rejected.

9. The details of the Tender document and EMD should be filled and uploaded online. Earnest Money Deposit (EMD) for **Rs.6,000/- (Rupees six thousand only)** (Refundable) should be deposited in form of **Term Deposit Receipt/Bank Guarantee** drawn on any nationalized bank in favour of Director, SVP National Police Academy, payable at SBI, Shivarampally, Hyderabad which should be **valid for a period of 180 days** from the date of floating of tender. **Bids without EMD will not be considered.** Tender Reference Number or details should be mentioned on the backside of the original EMD and the same should be sent to SVP National Policy Academy, Hyderabad before due date of opening of the tender.

### **Terms and Conditions**

10. The TIA (Tender inviting authority) will not be held responsible for any sort of

delay or the difficulties faced during the submission of bids online by the bidders at the eleventh hour. For any queries regarding e-tendering process, the bidders are requested to contact over phone : 120-4200462, 08826246593, 040-24234426 or send a mail over to cPPP-nic@nic.in.

11. Technical bid should include information related to all specifications sought. It should also contain company brochures of all equipment/services and should be accompanied by relevant technical documents in support of specifications asked for.

12. Conditional tender/bid will not be accepted. Bidder should clearly indicate additional charges involved in operation of contract, if any. Offers with stipulation like "if applicable" will be treated as vague and shall be ignored.

13. Delivery/ installation/ integration is to be completed within 75 days from the date of Work/Supply Order failing which, penalty @ 0.5% of the Work Order value will be recovered per day subject to maximum 10% of contracted value from the payment unless extension is obtained in writing from the office on valid ground prior expiry of starting schedule given in work order. If the tenderer applies for the extension period to carryout service/supply, the extension can be granted on valid grounds only once and up to a maximum of 30 days. Further in case of inordinate delay of 120 days from the date of Work Order, this Work Order stands cancelled and penal action as per provision of contract will be initiated without further notice.

14. The date of placing the work/supply order shall be the date of dispatch of order or the delivery thereof to the tenderer, when such order is being delivered through some other person.

15. No interest will be allowed on the Earnest Money Deposit or security deposit so remitted and no claim shall be entertained in respect of the same. It may specifically be noted that ordinarily payment will be made only after full supplies/integrations are completed as per orders and that no advance payment can be arranged.

17. **Bid Validity**. The Bid/ Tender submitted shall necessarily remain valid for 180 days. If any bidder withdraws his tender before the said period, SVP NPA shall without prejudice to any other right or remedy, be at liberty to forfeit the bid security submitted alongwith the bid.

18. **Performance Security Clause**. The successful bidder shall have to deposit a performance security of 5% of the contract value of the work order rounded up to next hundred in the form of account Term Deposit Receipt/ Bank Guarantee from a nationalized/ scheduled commercial bank in favour of the Director, SVP NPA Hyderabad payable at SBI Shivarampally, Hyderabad within 15 days of the placement of work order for due performance as per the provisions contained in GFR – 171. Failure on the part of the firm to deposit the performance security within stipulated time the purchaser reserves the right to cancel the Work/Supply Order. Performance Security submitted by the bidder will remain valid for a period of sixty days beyond the date of completion of all contractual obligations of the supplier including warranty obligations. No interest will be payable for "Performance Security."

19. The Director, SVP National Police Academy reserves the right to order full or

part thereof of the items enclosed or accept/ reject any or all the bids without assigning any reason.

20. **Payment of Bills.**

- (a) The contractor should submit bill to the indenter immediately after supply for payment.
- (b) Bills submitted by the contractor will have GSTIN printed on it. Any bill received without GSTIN printed on it will be liable to be rejected.
- (c) All payment would be made through e-payment. Hence, organisation details in specified format must be submitted alongwith the bills.
- (d) No advance payment or payment against the proforma invoice will be made. Payment will be made only after completion of supply and installation with satisfaction of the Academy.

21. Prices shall be quoted in Indian rupees only.

22. The prices once accepted by the Purchaser shall remain valid till the successful execution of the complete order to the satisfaction of the Academy. The Academy shall not entertain any increase in the prices during the currency of contract (including extendable period, if any).

23. The bidder should have their own full-fledged service centre with all necessary tool kits and well qualified engineers and any service call should be responded without failure during warranty period. Bidders should submit necessary supporting documents in proof of the same.

24. Following scanned documents in **pdf file** format must be uploaded in separate covers duly sealed and stamped.

**First Cover (In pdf): -**

- (a) All the pages / documents (including NIT) comprising the bid must be properly numbered, signed and stamped by the person/s authorized to do so.
- (b) Firm Registration Certificate as per the Companies Act of India.
- (c) ISO Certification.
- (d) Banker details.
- (e) Details of previous experience/ supply.
- (f) Authorisation certificate from OEM, if applicable.
- (g) GST Registration.
- (h) Previous year IT Return and Annual Report of last three years. The average annual financial turnover of the bidding firm during the last three years, ending on 31 March 2018 should be at Rs**

**6,00,000/-** (or equivalent in foreign currency at exchange rate prevalent on **31 March 2018**) the as per the annual report (audited balance sheet and profit & loss account) of the relevant period, duly authenticated by a Chartered Accountant/Cost Accountant in India or equivalent in relevant countries.

(j) Bidding Firm (manufacturer or principal of authorised representative) **should not have suffered any financial loss for more than one year during the last three years**, ending on **31 March 2018**.

(k) Scanned copy of EMD Term Deposit Receipt drawn in favour of 'The Director, S.V.P. National Police Academy, Hyderabad' submitted in portal followed by original copy before closing of tender date at the address of the Administrative Officer (Admn.), SVP National Police Academy, Shivarampally, Hyderabad. Offers received without the prescribed EMD will be rejected summarily.

(l) Technical compliance statement alongwith any deviation of brand/ model/ specification should be submitted in clear statement form. Bidders with no compliance statement will be summarily rejected.

**Second Cover:** -

(m) **Financial bid (In excel file like BoQ):** - The base rates and all taxes/duties labour charges/ installation charges, if any, are to be quoted separately both in words and figures. The Price Bid/ BOQ template must not be modified or replaced by the bidder else the bid submitted is liable to be rejected for this tender.

**25. Opening and Evaluation of Technical Bids.**

(a) The Tender Committee appointed by the Competent Authority of Academy will open all Technical Bids in the first instance on the appointed date and time at SVP NPA Hyderabad.

(b) During evaluation of the bids, the purchase committee may, at its discretion, ask the Bidder for clarifications of its bid. The clarification of the bidder shall be in writing.

(c) No bidder shall contact the committee member on any matter relating to its bid from the time of the bid opening to the time the purchase order is placed. If the Bidder wishes to bring additional information to the notice of the Purchaser it should be done in writing.

(d) Any effort by a bidder to influence the Purchaser in its decisions on bid evaluation, bid comparison or purchase order decision will result in rejection of the bid.

(e) The results of the evaluation of the Technical Bids along with the date of opening of the Financial Bids will be uploaded in the portal. The purchase

committee may at its option to choose to open the financial bids immediately after the opening and evaluation of the Technical Bids.

26. The department may ask for production of original document submitted by the bidder for verification to confirm the correctness. If any document submitted by firm/bidder is found to be fake/not legitimate at any stage of tender, the penal action as per provision of contract will be initiated.

27. **Taxes and duties.** Vendor shall be entirely responsible for all taxes, duties, license fees etc. incurred until delivery of the contracted products/ services to the Academy.

**28. Penal Action for Non-Compliance of Terms and Condition of the Contract.**

(a) EMD of a tenderer is liable to be forfeited if he withdraws his bid (any time after deposition of tender or before accepting the contract.

(b) EMD of a tenderer may also be forfeited if the tenderer derogates any terms/conditions of the tenders, raises conditions with malafide intention to delay/scuttle tender procedure or quotes fictitious/unrealistic rates.

(c) If a contractor willfully neglects or fails to perform or observe any condition of the contract or attempts to cheat or indulge in fair practices with the motive of making undue gain, the Director may impose a ban on future contracts by the SVP National Police Academy with that contractor.

(d) In case a contractor fails to comply with work order placed by the Academy or to perform his part of the contract to the entire satisfaction of the department or fails to abide by the terms of the contract, the contractor shall be liable to all following actions or any of the following actions, as may decided by the Director to this Academy :-

(i) Forfeiture of Performance Security in whole or in part.

(ii) To make good the loss caused to the Government.

(iii) Cancellation of the contract without any prior notice to the contractor.

(iv) Debarment from entering into contract with the Academy for period specified by the competent authority.

(e) In event of contractors performance security deposit being reduced by means of forfeiture, the contractor within 15 days from the date of intimation of the reduction shall restore the performance security to the original value, failing which, the Contract Operating Officer will recover the amount involved from any amount due to the contractor by the government or from any other assets of the contractor held with the Academy.

(f) All losses sustained by the government due to failure, omission or neglect of the contractor may be realised from the performance security or any

other amount , which may be due to be paid to contractor from the Academy.

(g) In case of rejection of any item by the Academy or in case of neglect, failure or delay on the part of the contractor to comply with any demand or indent placed by the Academy, the Academy may without prejudice to any other action which the department may take under the terms of the contract, will be at liberty to procure or purchase such items from any other source. Any expenditure (which may include transportation and their incidental charges) incurred in excess of the contracted rate shall be borne by the contractor or recovered from his security deposit and/or from any amount which may be due to be paid to the contractor by the Academy.

(h) The bidder will be blacklisted by the Academy in case of breach/non-compliance of terms and condition of contract.

(i) The Director SVP NPA reserves the right to cancel the order without pre-notice, forfeit the security deposit or recover any damages for any breach of contract.

29. **Right to Cancel the Order.** The Director, SVP National Police Academy reserves the right to cancel the work order without any financial repercussion on either side and without seeking the consent of the supplier at any stage of purchase process. No further correspondence in this matter will be entertained.

30. **Demonstration of Offered Project.** The bidders should provide technical demonstration of the item offered, in case the TPC so desires. Failure to offer demonstration shall entail rejection of bid forthwith.

31. **Arbitration Proceedings.** Any dispute arising out of the contract at any time between the parties hereto touching or arising out of this contract shall be referred to an arbitrator to be nominated by the Director, SVP National Police Academy and the decision and award of such arbitrator shall be final and binding upon the parties hereto and the provision of the Indian Arbitration Act 1996 shall apply to the Arbitration proceedings.

32. **High Court for Settlement of Dispute.** If the dispute between the parties not settled by the Arbitrator, it should be subject to the jurisdiction of the High Court of Judicature at Hyderabad.

33. **Death of Contractor (Sole Proprietor).** In case of death of a contractor or sole proprietor of a firm, his/her legal heir (s) may be permitted to operate the contract already approved in favour of the deceased and are operational or operating the current contract approved in favour of the deceased :-

(a) Death Certificate of the deceased contractor.

(b) Willingness certificate on an affidavit that the legal heir (s) and accredited agent (s) is/are willing to continue the operation of existing contract (s) at the existing terms and condition of the contract.

(c) Legal Heir Certificate/Succession Certificate from the Court of Law.

Signature valid  
Digitally signed by JAYANTHI  
RANGACHARI  
Date: 2019.02.15 10:56:41 IST  
Reason: Approved



Yours faithfully,

(R. Jayanthi)  
Administrative Officer (Admn.)  
SVP NPA Hyderabad

Copy to: Programmer with a request to please get the above requirement posted in NPA Website and provides a link

Gram: 'POLACADEMY' e-mail:administrator@svpnpa.gov.in Tel: 91-040-24015151  
to 24015158 Fax: 91-040-24015179

**TECHNICAL SPECIFICATIONS FOR DEVELOPING A  
NEW INTRANET PORTAL FOR THE ACADEMY**

The Academy has an existing intranet portal, hosting links to, various applications being used in the Academy, which enables users to access with ease. As of now this page is unrestricted, can be accessed by any one with in the Academy who are part of network. Each of the application has its own web login page to access the application. These applications can be accessed with LDAP authentication by the users.

The Academy has a no. of applications developed for meeting specific requirement of various sections. As of now these application are being accessed through web pages with LDAP authentication. However, it is felt that one single sign-on(SSO) application should be developed, to access these applications. In view of the above requirement, it is proposed to get developed on single sign on application which can seamlessly access these applications without resigning at the time changing the applications. The Academy prefers to use Open source applications like Okta, Centrify application service, One login, OpenAM, Ca Single Sign-ON etc.

In view of the above requirement, interested vendor may offer their solutions. The details are given below –

1. Provide a consistent, intuitive experience for users accessing all NPA applications
2. Integrate easily with existing NPA applications. The portal should have all the important presets like ,
  - Basic course indoor and outdoor time table
  - In-service course timetable
  - Academy events with time and venue
  - Birthday wishes
  - Menus for redirection to other web apps of the academy and to display various latest circulated documents and Academic information
  - Clubs and societies
  - Wall
  - Notifications
3. Serve as a common trust network; allowing applications to accept user verification completed by those with more stringent guarantees.
4. A new customized UI that changes in accordance to the login to restrict the view of certain menus to the closed groups like faculty, staffs and other groups.

5. Role based display of applications to be done
6. Mobile responsive portal along with application to be developed
7. **Single- sign on (SSO)** is required for all the web apps of the Academy
8. The application should work on all standard browser; ie Firefox, IE,Chrome, etc.

### Single Sign on Management

To facilitate single sign on, between NPA applications, user information must be shared. Each NPA application must include user session management and user session timeout, configurable at the application level. Users logging out of the browser session automatically logs out, of all NPA web applications.

- SSO shall support configurable hard-time out and soft-time out to end sessions
- SSO shall support both application logouts and overall session logouts.

### Existing Application Integration

The existing applications are a mix of in-house developed and off-the-shelf products. The off-the-shelf application, code may not be available with the Academy. The proposed SSO should well integrate with the existing applications by taking the authentication parameters required for the application. Any challenges in parsing the details from SSO to the existing application , the vendor should make necessary code level changes of his application. Each individual application will determine when to call the Login Page based on the application rules that require a user to login.

□ The details of the applications and their platform is given below –

SIno	Application name	Source/ description	Local / Public access
1	Website	Joomla open source application	Public Access
2	Mail (Zimbra)	Zimbra open	Public Access
3	Asset Management System	Java application	Local Access
4	Library Information System	Koha open source	Local Access
5	Hospital Management System	Dotnet application	Local Access

6	Learning Management System	Moodle open source application	Public Access
7	Knowledge Management System	IBM Connection application	Public Access
8	Suraksha	Java application	Public Access

	Plaza		
9	Office automation system	Dotnet application	Local Access
10	Gate management system	Java / Dotnet application	Local Access
11	Biometric attendance system	Dotnet application	Local Access
12	Elibrary	Open source application	Local Access
13	eOffice	NIC application Public	Local Access
14	Faculty Availability System	Java application	Local Access

- **New Development of Applications:**

Newly developed applications should be able to use the SSO protocol in a easier way.

- **Accessing multiple applications during a logged in session:**

An authenticated user must seamlessly access any application for which that user is Authorized during the logged in session.

#### Challenges –

Application like IBM connections, website, hospital management, gate management, Zimbra mail, suraksha plaza and learning management system need technical support from respective vendors. As these technology used in this application are known by the vendor.