

SARDAR VALLABHBHAI PATEL NATIONAL POLICE ACADEMY
(Government of India : Ministry of Home Affairs)
Hyderabad – 500 052

OPEN TENDER NO : 16229/HK-3/2021

**TENDER FOR PROCUREMENT OF 100 TB STORAGE SERVER FOR
FOR SARDAR VALLABHBHAI PATEL, NATIONAL POLICE
ACADEMY, HYDERABAD**

Date of Tender Enquiry : 02/11/2021

Closing date & time of submitting bids : 23/11/2021 at 1800 Hrs.



Website: <http://www.eprocure.gov.in>

SARDAR VALLABHBHAI PATEL NATIONAL POLICE ACADEMY
(Government of India : Ministry of Home Affairs)
Hyderabad – 500 052

OPEN TENDER
(e-Tender)

1. SVP National Police Academy, Shivrampally, Hyderabad, invites **e-bids** under two-bid system from reputed firms for **procurement of 100 TB Storage Server** for the Academy.

2. Salient features of the tender enquiry are as follows:-

| | | |
|----|---------------------------------------|--|
| a) | Tender No. | 16229/HK-3/2021 |
| b) | Description of stores | Procurement of 100 TB Storage Server for the Academy (As per technical specification attached as Appendix 'A') for the Academy |
| c) | Type of Tender | Open Tender |
| d) | Bid System | Two Bid System (Two cover Technical Bid & Financial Bid) |
| e) | Earnest Money Deposit | Bid Security Declaration should be uploaded as per the form attached to the NIT |
| f) | Delivery schedule / completion period | Delivery/installation should be completed within 45 days from the date of issue of order by the Academy. |
| g) | Bid validity | Bid should be valid for 180 days from the date of opening of bid. |
| h) | Address of correspondence | The Administrative Officer (Admn) SVP National Police Academy, Shivarampally, Hyderabad, Telangana – 500052 |

3. Interested manufacturers/ authorised dealers/ stockiest/ suppliers dealing with above items can download the tender document from CPP Portal (www.eprocure.gov.in) and bid can only be submitted through the same website. Bid submitted other than CPP Portal will not be accepted. Important dates related to this tender are furnished below for information.

| S.No. | Particulars | Date | Time |
|-------|---|----------|-------|
| 1. | Date of online publication of tender | 02-11-21 | 1600h |
| 2. | Starting date for downloading Tender document | 02-11-21 | 1605h |
| 3. | Bid submission starting date | 02-11-21 | 1610h |
| 4. | Bid submission closing date | 23-11-21 | 0900h |
| 5. | Opening of technical bids | 24-11-21 | 0900h |

4. The Eligible bidders should have the valid digital signature certificate (DSC) issued from any agency authorised by Controller of Certifying Authority (CCA), Govt. of India.

5. **Terms and Conditions**. In this NIT, Contract Operating Officer means The



Director, Sardar Vallabhbhai Patel National Police Academy or any other officer authorised on his/her behalf :-

(a) The bids are invited online under two cover system (Technical bid – Cover-1) and price bid/bid of quantity (BOQ) (Cover-2) from eligible bidders.

(b) Tender shall be submitted online only at CPPP website. Bidders are advised to refer the Bidders manual kit for e-submission of the bids online through the Central Public procurement portal available at the website: <http://www.eprocure.gov.in>. Aspiring Bidders/ Suppliers who have not enrolled/ registered in e-procurement should enroll/register before participating through the website <http://www.eprocure.gov.in>. The portal enrolment is free of cost.

(c) Tax imposed by State Government from time to time on contracted item/software/services, if any will be deducted from the contractor's bill and deposited to State Government under appropriate budget head/revenue head.

(e) **Total amount quoted by bidder for 100 TB Storage Server will be considered for deducting the L1 tender.**

(f) Conditional tenders/bid will not be accepted. Bidder should clearly indicate additional charges involved in operation of contract, if any. Offers with stipulation like "if applicable" will be treated as vague and shall be ignored.

(g) The department may ask for production of original document submitted by the bidder for verification to confirm the correctness. If any document submitted by firm/bidder is found to be fake/not legitimate at any stage of tender, the penal action as per provision of contract will be initiated.

6. Bidders can access and download the tender documents from CPP Portal and can fill them with all relevant information and submit the completed tender documents online on the website: <https://www.eprocure.gov.in/eprocure/app>. The downloading of tender documents shall be carried out strictly as provided on the website. No editing, addition, deletion of matter shall be permitted. If such action is observed at any stage, such tenders are liable for outright rejection.

7. All the documents as per tender requirement should be uploaded online and further, no documents will be accepted offline. Bidders not submitting any of the required documents online will summarily be rejected.

8. The details of the Tender documents and Bid Security Declaration should be filled and uploaded online.

9. The TIA (Tender inviting authority) will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders at the eleventh hour. For any queries regarding e-tendering process, the bidders are requested to contact over phone : 040-4200462, 08826246593, 040-24234488 or send a mail over to cphp-nic@nic.in.

10. Following scanned documents in PDF/Excel file format must be uploaded in respective covers duly signed and stamped.

Documents to Accompany First Cover (In PDF)

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(a) No bid will be considered unless and until all the pages / documents comprising the bid are properly numbered, signed and stamped by the person/s authorized to do so.

(b) The firm must upload scanned and attested copy of following documents:-

(i) NIT Documents duly signed and stamped.

(ii) Firm Registration Certificate.

(iii) GST Registration.

(iv) PAN Card of the firm.

(v) Documents as per **Appendix 'A'** Terms and condition like non-blacklisting undertaking, previous storage business, storage engineer, OEM MAF, Declaration Onsite support, Registration office in Hyderabad, OEM Warranty Page (with link), undertaking for 3 years Comprehensive Warranty, .

(vi) **Previous year IT Return (Financial Year 2019-20) and Annual Report of last three years (2018-19, 2019-20 & 2020-21).** The cumulative financial turnover of the bidding firm during the last three years, ending on 31 March 2021 should be at **Rs 43,20,000/-** (or equivalent in foreign currency at exchange rate prevalent on 31 March 2021) the as per the annual report (audited balance sheet and profit & loss account) of the relevant period, duly authenticated by a Chartered Accountant/Cost Accountant in India or equivalent in relevant countries.

Note : Bidding Firm (manufacturer or principal of authorised representative) should not have suffered any financial loss for more than one year during the last three years, ending on 31March 2021.

(vii) Filled in Commercial Information of firm in .xls format (Available in website along with NIT) to include Banker's and firms details.

(viii) LOB (Letter of bid). Incomplete LOB or without address, email, telephone Nos, etc, the bid is liable to be rejected.

(ix) Bid Security Declaration. **Offers received without the prescribed Bid Security Declaration, will be rejected summarily.**

Second Cover :-

(c) **The Financial bid (In excel file like BoQ) :-** The rates i.e, the total cost for **100 TB Storage Server for the Academy (As per technical specification attached as Appendix 'A') should be inclusive of all taxes, labour charges and installation charges, if any, are to be quoted explicitly both in words and figures.** No excess amount beyond the quoted amount will be considered at any stage of tender.



(d) The price once accepted by the purchaser shall remain fixed for the currency of contract and valid till the successful execution of the complete order to the satisfaction of the purchaser.

(e) The offered amount **shall be inclusive of all the Taxes (including GST), handling, installation charges, etc.**

(f) The price shall be quoted in Indian rupees only.

11. The Bid / Tender submitted shall necessarily remain valid for 180 days after the date of financial bid opening. If any bidder withdraws his tender before the said period, SVP NPA shall-without prejudice to any other right or remedy, be at liberty to suspend the bidder from participating in tender for a specific period decided by the Academy in terms of Bid Security Declaration.

12. Liability of the purchase order getting cancelled, if the quality/progress of the software is found to be not satisfactory or if there is an inordinate delay of more than three weeks of issuing purchase order. The bidder will be accordingly blacklisted by the Academy.

13. The successful tenderer has to enter into an agreement with the Academy for smooth supply/ installation (if any) during the currency of contract.

14. Supply & Installation (if any) is to be completed within **45 days** from the date of order failing which a penalty **of 0.5% per week will be levied** subject to maximum 10% of the contracted value unless extension is obtained in writing from the office on valid ground. Further in case of inordinate delay of three weeks from the date of purchase order, the purchase order stands cancelled and penal action as per provision of contract will be initiated without any further notice. ***Penalty will also be applicable as mentioned in Appendix 'A'.***

16. The date of placing the order shall be the date of dispatch of order or the delivery thereof to the tenderer, when such order is being delivered through some other person.

17. If the tenderer fails to comply with the order within stipulated period then the order will stand cancelled and the security deposit shall be forfeited. In addition, the tenderer may be blacklisted as per provision of contract.

18. After the expiry of the stipulated delivery period, which includes extension period, if any, no service shall be accepted by SVP NPA. If the tenderer applies for the extension period to carryout service, the extension can be granted on case to case basis.

19. Notwithstanding any of the conditions and clauses indicated in the Tender form, the Director has whole and sole right to accept or reject either the lowest or any other valid bid and or **split up the order** for the supply/installation (if any) to more than one bidder or to cancel the tender without assigning any reasons thereto.

20. **Penal Action for Non-Compliance of Terms and Condition of the Contract.**

(a) The tenderer is liable to be suspended from participating in the tender, if he withdraws his bid (any time after deposition of tender or before accepting the contract).



(b) The tenderer may also be suspended if the tenderer derogates any terms/conditions of the tenders, raises conditions with mala fide intention to delay/scuttle tender procedure or quotes fictitious/unrealistic rates/costs.

(c) If a tenderer willfully neglects or fails to perform or observe any condition of the contract or attempts to cheat or indulge in fair practices with the motive of making undue gain, the Director may impose a ban on future contracts by the SVP National Police Academy with that contractor.

(d) In case a tenderer fails to comply with the purchase order issued by the Academy or to perform his part of the contract to the entire satisfaction of the Academy or fails to abide by the terms of the contract, the contractor shall be liable to all following actions or any of the following actions, as may decided by the Director to this Academy :-

- (i) Forfeiture of Performance Security in whole or in part.
- (ii) To make good the loss caused to the Government.
- (iii) Cancellation of the contract without any prior notice to the contractor.
- (iv) Debarment from entering into contract with the Academy for period specified by the competent authority.

(e) In event of contractors performance security deposit being reduced by means of forfeiture, the contractor within 15 days from the date of intimation of the reduction shall restore the performance security to the original value, failing which, the Contract Operating Officer will recover the amount involved from any amount due to the contractor by the government or from any other assets of the contractor held with the Academy.

(f) All losses sustained by the government due to failure, omission or neglect of the contractor may be realised from the performance security or any other amount , which may be due to be paid to contractor from the Academy.

(g) In case of rejection of any product/service by the Academy or in case of neglect, failure or delay on the part of the contractor to comply with the order issued by the Academy, the Academy may without prejudice to any other action which the department may take under the terms of the contract, will be at liberty to purchase the product/service from any other source. Any expenditure incurred in excess of the contracted value shall be borne by the contractor or recovered from his security deposit and/or from any amount which may be due to be paid to the contractor by the Academy.

(h) The bidder will be blacklisted by the Academy in case of breach/non-compliance of terms and condition of contract.

(j) The Director SVP NPA reserves the right to cancel the order without pre notice, forfeit the security deposit or recover any damages for any breach of contract.

21. **Performance Security Clause** :- The successful bidder on receipt of order should submit a Bank Guarantee (3% of the order value) issued by any Nationalized Bank in favour of the Director, SVP National Police Academy, Hyderabad payable at SBI Shivrampally,



Hyderabad within 14 days of the award of contract for due performance as per the provisions contained in GFR-171. Failure on the part of the firm to deposit the performance security within stipulated time the purchase reserves the right to cancel the contract. Performance security submitted by the bidder will remain valid for a period of sixty days beyond the date of completion of all contractual obligations of the supplier. No interest will be payable for "Performance Security". The details required for preparation of Performance Security are as under :-

The GSTIN No. of this Academy is **36H YDS0 4814 F1D2**.

Bank Details :-

- (i) Branch : State Bank of India, Shivarampally.
- (ii) In favour of : Director NPA Administration
- (iii) Account No. : 52020141259
- (iv) IFSC Code : SBIN0020335

21. **Right to Cancel the Order.** The Director, SVP National Police Academy reserves the right to cancel the work order without any financial repercussion on either side and without seeking the consent of the supplier at any stage of purchase process. No further correspondence in this matter will be entertained.

22. **Demonstration of Offered Project.** The bidder should provide demonstration of service offered, in case the TPC so desires. Failure to offer demonstration shall entail rejection of bid forthwith.

23. **Arbitration Proceedings.** Any dispute arising out of the contract at any time between the parties hereto touching or arising out of this contract shall be referred to an arbitrator to be nominated by the Director, SVP National Police Academy and the decision and award of such arbitrator shall be final and binding upon the parties hereto and the provision of the Indian Arbitration Act 1996 shall apply to the Arbitration proceedings.

24. **High Court for Settlement of Dispute.** If the dispute between the parties not settled by the Arbitrator, it should be subject to the jurisdiction of the High Court of Judicature at Hyderabad.

25. **Death of Contractor (Sole Proprietor).** In case of death of a contractor or sole proprietor of a firm, his/her legal heir (s) may be permitted to operate the contract already approved in favour of the deceased and are operational or operating the current contract approved in favour of the deceased :-

- (a) Death Certificate of the deceased contractor.
- (b) Willingness certificate on an affidavit that the legal heir (s) and accredited agent (s) is/are willing to continue the operation of existing contract (s) at the existing terms and condition of the contract.
- (c) Legal Heir Certificate/Succession Certificate from the Court of Law.

26. **Payment of Bills.**

- (a) The bidder should submit bill in triplicate to the Academy immediately



after completion of the order for payment.

(b) The payment of AMC bill will be paid half yearly.

(c) Bills submitted by the contractor will have GSTIN printed on it. Any bill received without GSTIN printed on it will be liable to be rejected.

(d) All payment would be made through e-payment. Hence, organisation details in specified format must be submitted along with the bills.

27. **Opening and Evaluation of Technical Bids.**

(a) The Tender Committee appointed by the Competent Authority of Academy will open all Technical Bids in the first instance on the appointed date and time at SVP NPA Hyderabad.

(b) During evaluation of the bids, the purchase committee may, at its discretion, ask the Bidder for clarifications of its bid. The clarification of the bidder shall be in writing.

(c) No bidder shall contact the committee member on any matter relating to its bid from the time of the bid opening to the time the purchase order is placed. If the Bidder wishes to bring additional information to the notice of the Purchaser it should be done in writing.

(d) Any effort by a bidder to influence the Purchaser in its decisions on bid evaluation, bid comparison or purchase order decision will result in rejection of the bid.

(e) The results of the evaluation of the Technical Bids along with the date of opening of the Financial Bids will be uploaded in the portal. The purchase committee may at its option to choose to open the financial bids immediately after the opening and evaluation of the Technical Bids.

28. **Opening and evaluation of Financial Bids.**

(a) The Tender Processing Committee will open the financial bids in favour of vendors who successfully qualified technical bid.

(b) Arithmetical errors will be rectified on the following basis:- If there is a discrepancy between words and figures, the lower of the two shall be taken as the bid value. If the bidder does not accept the correction of errors, as aforesaid, its bid will be rejected, penal action as per provision will be initiated.

29. **Eligibility Conditions.**

(a) The bidding firm should have the capability to supply & install (if any) in time as and when order placed and should be completed within **45 days** from the date of issue of order.

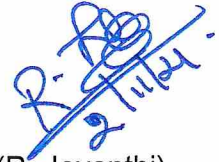
(b) The Vendor should preferably be an entity registered in India.

(c) The firm/agency/distributor/wholesaler with sound financial position are only eligible to submit the tender form (stability may be assessed through IT



Return & annual turnover)

30. **Taxes and Duties**. Firms shall be entirely responsible for all taxes, duties, license, fees etc. Incurred until delivery of contracted software/services to the Academy.



(R. Jayanthi)
Administrative Officer (Admn.)
SVP NPA, Hyderabad

Copy to: Programmer with a request to please get the above requirement posted in NPA Website and provides a link

Gram: 'POLACADEMY' e-mail: administrator@svpnpa.gov.in Tel: +91-040-24015151 to 24015158 Fax: 91-040-24015179

Technical Specification of Storage Server

| Features | Descriptions |
|--|--|
| Unified Storage System | 168TB RAW |
| HDD | 21 x 8TB SAS Enterprise 7200 RPM HDDs |
| System Hardware | |
| Processor | 2 x Intel® Xeon® Gold Processor (16C/2.9G/22MB Cache) |
| Memory | 64GB ECC Reg Memory Expandable Upto 1TB |
| OS Support | The Storage system should be preloaded with Linux operating system. However, the storage system should support a wide variety of client systems running on different OS. |
| | Should support Unlimited User license & Unlimited Storage Size License |
| Form Factor | Supports up to 36 hot-swap SAS/SATA HDDs Bays & should be expandable by adding JBOD to the primary storage. |
| | 4U rack-mountable Redundant Power supply |
| Host Interface | 4 x Gigabit Ethernet with load-balancing |
| | 2 x 10G SFP+ Ports with Connecting Cables |
| | The storage system should support Gigabit Ethernet, 10G Ethernet, InfiniBand, FC Host Interface & Omni Path In the same box. |
| RAID Subsystem | SAS controller 12 Gbps with support for Hardware RAID 0, 1, 5, 6, 10, 50, 60 |
| | 2GB battery backed cache |
| Both File & Block Storage functionality | Supports NFS, CIFS/SMB & FTP |
| | The offered OS should support iSCSI – Internet Protocol, SCSI RDMA Protocol (SRP) and FC Protocol for providing block-level access to storage. |
| | The offered Enterprise class Unified Storage system should provide Block storage (SAN)&File storage (NAS) based flexible Storage solutions in the same chassis. |
| Management | Web based GUI for management |
| | Hardware monitoring |
| | SNMP support |
| Other | File System with Journaling support |
| | Support for ADS & NIS |
| | Support for Volume Replication |
| | The storage system should support for Undelete Option, Log, Share Access, User Information, Time Stamp and other share operations like File/Directory Creation, Deletion, Read, and Write. |
| Warranty | 3 Years on site OEM warranty |

Terms & Conditions

1. The Bidder should not be suspended/ blacklisted/ debarred from any of the government organization /Institutions across India in the past.
2. The Bidder should be in the Storage business for at least 5 years and proof have to submit with the bid.
3. The bidder should have a Storage engineer with at least 5 years of experience in the same relevant domain for troubleshooting.
4. OEM MAF is mandatory with respect to this BID.
5. Bidder should provide single solutions as per the Bid documents multiple solutions will not be considered.
6. Onsite support to be provided by the Bidder/OEM. Declaration to be submitted.
7. OEM/Bidder shall have the registration office in Hyderabad for providing immediate technical support has whenever required.
8. Offered Product warranty must be reflected on the OEM warranty page. Bidder should share the link.
9. The offered product should provide 3 Years Comprehensive (Onsite + Parts + Labor) Warranty.
10. Demo should be given on intimation to the bidder.
11. The product should be scalable for future requirement and also should be integrated with the existing storage infrastructure.

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BID SECURITY DECLARATION FORM

Date: _____ Tender No. _____

To (insert complete name and address of the purchaser)

I/We. The undersigned, declare that:

I/We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.

I/We accept that I/We may be disqualified from bidding for any contract with you for a period of one year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, because I/We

- a) have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or
- b) having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or reuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

Signed: (insert signature of person whose name and capacity are shown)

in the capacity of (insert legal capacity of person signing the Bid Securing Declaration)

Name: (insert complete name of person signing the Bid Securing Declaration)

Duly authorized to sign the bid for an on behalf of (insert complete name of Bidder)

Dated on _____ day of _____ (insert date of signing)

Corporate Seal (where appropriate)